

# GUNWHARF QUAYS

WATERFRONT OUTLET SHOPPING

## Marina Health and Safety Information

The information contained within this booklet is provided for users and guests of Gunwharf Quays Marina. Should you require any further information please contact Marina Guest Services on 02392 836732/ 07500 969540

The safety and welfare of our guests is our primary concern, and our aim is to ensure your stay is both safe and enjoyable on every occasion. We therefore respectfully ask all our guests to make themselves aware of the important safety information contained within this booklet.

In the event of an emergency dial 999 and select the service you require. Tell the operator the nature of the emergency, where you are (Gunwharf Quays Marina, postcode PO1 3TZ) and give them your name and telephone number. You should then inform Marina Guest Services on 02392 836732, 07500 969540 or VHF Channel 80 during the hours of 0900 – 1730. Outside of these times please contact Gunwharf Quays Control Room on 023 92 836725 or via the intercom located outside the marina entrance gate.

### IN AN EMERGENCY

- In the event of an evacuation please leave the marina immediately. Do not try to tackle the incident yourself - unless you are appropriately trained, and it is safe to do so.
- Please take instructions from marina, security staff and the emergency services and leave the marina immediately. If the route is blocked, arrangements will be made to evacuate guests by water with assistance from KHM / Marine Police.

### GENERAL SAFETY ADVICE

- o Report all accidents and potential hazards to Marina Guest Services immediately.
- o First aid is available 24 hours a day via our Control Room

- o Please inform the Control Room or marina staff immediately if you require medical assistance. We can then ensure the quickest and easiest access point to yourself is achieved.
- o Please locate and familiarise yourself with the positions of our pontoon marina safety boxes containing life-rings, fire extinguishers, throw lines and first-aid kits. Please also locate and familiarise yourself with the position of our emergency access ladders.
- o Pontoons are to be kept clear of tenders, sails and other boat equipment at all times.
- o Children should always be supervised when on the marina and wherever possible should be encouraged to wear lifejackets.
- o Do not sail or row boats in the marina.
- o It is strictly forbidden to swim, fish or scuba dive in the marina (without consent)
- o Do not ride or allow children to ride in the marina trolleys.
- o Please do not use bicycles, e-scooters, scooters or skateboards onto the pontoons or access ramps.
- o In wet or icy weather take extra care as pontoons can be slippery
- o Do not allow your vessel's anchors and davits to overhang walkways.
- o Always use sufficient and suitable mooring lines and fenders to both protect and keep your vessel secure (ideally fenders secured on both sides)
- o While you are in the marina keep your vessel speed to less than 5 knots – do not create any unnecessary wash.
- o Have electrical leads checked by a qualified person on a regular basis. Any lead must be one continuous length between the vessel and the shore power supply.

## ADVICE ON FIRE SAFETY IN THE MARINA

- o Locate and note the position of the Marina Fire Muster Point (D) this information can be found outside Marina Guest Services
- o Do not use BBQs on boats or pontoons.
- o Keep minimum requirements of petrol, diesel and gas on-board your vessel.
- o Refuelling your vessel within the marina is prohibited. The nearest fuel facility is at Premier Gosport Marina
- o We recommend that you install a smoke alarm and a CO2 monitor and test regularly.
- o If you have gas installations, make sure they are in sound condition and checked regularly by a qualified registered contractor.
- o Make sure your gas bottle (LPG) is secured and kept away from heat sources.
- o We recommend you install at least one fire extinguisher and fire blanket, and they are serviced appropriately.
- o Always isolate fuel and gas on leaving your vessel.
- o Check electrical heaters, dehumidifiers and 240v equipment on leaving your vessel.

## FIRE EMERGENCY

Call the Gunwharf Quays Control Room on the emergency line number 02392 836725 clearly stating the details of the incident (location and where you are). The Fire Brigade will be called manually by Control Room staff.

If you hear the fire alarm during the course of your stay voice commands will be given over the public address system.

**Alert Message • “Attention please, attention Please. Please leave the building immediately. Please leave the building immediately by the nearest exit.”**

This means that an alarm is coming from a unit within the centre, please remain vigilant and be ready in case an evacuation is required.

Please note that we also test our fire alarm system between 0730 and 0945 Monday to Friday.

[Please proceed immediately to Fire Assembly Point D](#)

## SUSPICIOUS ACTIVITY

Any suspicious activity or cause for concern should be reported immediately to Marina Guest Services or via our Control Room. If deemed necessary, our PA speaker system would be used to alert guests for immediate evacuation.

## ENVIRONMENTAL RESPONSIBILITY

Sailing and boating are activities which rely heavily on a clean and healthy natural environment so please can we ask for your assistance in ensuring we minimise the impact on the environment. We want to keep our waters clean, pollution-free and productive so that they can be enjoyed now and in the future.

- o We encourage you to keep a safe, tidy boat please don't allow litter to go over the side.
- o Please reduce, re-use or recycle wherever possible.
- o Recycling bins are provided around the marina for your convenience. We have dry mixed recycling available as per household recycling as well as the capacity to process domestic EU Waste.
- o Please note the marina cannot directly accept any Cat 1 (Non-EU) food waste (unless by prior arrangement). Any visiting guests are advised to responsibly dispose of any Cat 1 food waste prior to their arrival. If this is not possible it is the guest's responsibility to declare it and to arrange responsible collection. If you need assistance with arranging collection, then please contact Marina Guest Services where we can assist (Waste handling charges will apply).
- o Should you require any recycling or refuse assistance please contact our Duty Cleaning Supervisor on 07890 595 931
- o We encourage you to use environmentally friendly cleaning products if possible.
- o Phosphate and bleach are pollutants. Please try to use phosphate free detergents and minimise use of bleach where possible.
- o The discharge of black water (sewage) and grey water into the marina is prohibited.

- o It is illegal to let oil / fuel enter the water – check before pumping your bilge. Install a filter and keep a bilge sock nearby to mop up spills.
- o Please ensure hazardous waste is removed from site and disposed of responsibly. We do not accept any waste oil, oil filters, oily rags, batteries, antifreeze, electrical waste or paints.
- o Freshwater is provided on the pontoon. We respectfully ask that supplies are not left unattended to conserve water.
- o To discourage waterborne diseases we do not have any hoses available for guest use. We kindly ask guests that they supply their own hose.
- o Please do not leave engines running unnecessarily within the marina.
- o Electricity is available on the pontoons, and we ask that appliances are switched off when not required. Metered leads are required for all monthly and annual stays.

## ENVIRONMENTAL EMERGENCY

- o During office hours please inform Marina Guest Services immediately so that the incident can be assessed and contained
- o Outside of office hours please inform our Control Room on 02392 836725
- o Marina Guest Services will inform Portsmouth KHM
- o If safe to do so, please try and identify the cause of the spill and attempt to stem the flow.
- o The marina has spill kits available to deal with both shore-based spills and water contamination.
- o Both spill kits are clearly marked (in the yellow receptacles) and are located at the end of the marina access ramps (main marina and commercial pontoon) and if necessary, will be deployed by Gunwharf Quays staff.
- o Portsmouth KHM have additional resources and Gunwharf Quays will keep in communication with them throughout the incident